2016 BONNAROO ACCESS GUIDE
For Fans with Disabilities
Updated: May 5, 2016

PLEASE READ THIS INFORMATION CAREFULLY, even if you have read it in previous years. If you continue to have questions after reading this guide, write to Bonnaroo’s Access Consultant, Laura Grunfeld of Everyone’s Invited, LLC at access at bonnaroo dot com.

TABLE OF CONTENTS

SECTION 1 / Page 1: Deadlines
SECTION 2 / Page 2: Access Information
SECTION 3 / Page 2: Services for Fans With Mobility Disabilities
SECTION 4 / Page 8: Services for Deaf or Hard of Hearing Fans
SECTION 5 / Page 8: Services for Fans Who Are Blind or Have Low Vision
SECTION 6 / Page 9: Service Animals
SECTION 7 / Page 11: Medical Considerations
SECTION 8 / Page 12: Other Access Program Tips

NEW! YogaRoo is coming to the Accessible Camping area! This class will be geared towards people with disabilities and all abilities are welcome. It will be wheelchair-accessible and a sign language interpreter will be provided. Stop by the Access Center for more details on date, time, and location. Information will also be located online under Work It Out. BYOM(mat) but not required if you like the feel of the grass better.

SECTION 1: Deadlines

May 22 – Deadline to Request Accommodations: Most deadlines are May 22 but it helps us immensely if you make your request as soon as possible. We may not be able to accommodate requests coming in after May 22. Make your request to access at bonnaroo dot com unless otherwise noted. See more details in Access Guide below.

- Shuttle service from the airport - June 3, email samcomerchero at yahoo dot com – Section 3.
- Vehicle pass for Accessible Camping Area – Section 3.
- Motorized wheelchair & scooter reservations – June 3, email gjarrell at respathome dot net with “Bonnaroo” in the subject line, or call 931-723-3780 x 11 – Section 3.
- Request to bring Mobility Device other than wheelchair or 3-4 wheeled scooter – Section 3.
- Sign language interpreter: TODAY is best, May 15 is OK, May 22 at the latest – Section 4.
- Assistive Listening Device – Section 4.
- Braille copy of programming information - Section 5.
- Guided tour for fans who are blind – Section 5.
- Service animal camping – Section 6.
- Overnight power for medical device such as CPAP or breathing machine – Section 7.
- Any other accommodations not listed, ASAP – Section 8.

SECTION 2: Access Information

Pre-festival Questions: Email Bonnaroo’s Access Consultant, Laura Grunfeld, at access at bonnaroo dot com.

Questions During the Festival: Stop by the Access Center. The staff and volunteers at the Access Center are available to answer questions and assist in other ways as needed. The Access Center has moved a little bit north on Fifth Avenue but is still located in a tent within the Accessible Camping Area near the main entrance to Centeroo, and the Fire Tower. The Access Center provides information regarding Bonnaroo’s services for people with disabilities as well as offering a place to relax in the shade and chill out for a while. Please stop by to say hello and fill out a survey.

Hours of Operation: 10 AM to 10 PM, fully staffed. 10 PM to 10 AM, skeleton crew.

Compliments or Complaints: When you get to the event, fill out one of our surveys. Or, send an email at any time to access at bonnaroo dot com. We need and appreciate your feedback.

SECTION 3: Services For Fans With Mobility Disabilities

GETTING TO THE EVENT

Accessible Airport Shuttle: Round-trip accessible shuttle service is available from the Nashville Airport to Bonnaroo on Thursday and Friday of the event, and returning Monday after the event, beginning at 6:00 AM at the same prices as non-accessible vehicles. (Please see full schedule and pricing on Bonnaroo Website). People with mobility disabilities, who plan to camp in the Accessible Camping Area, will have faster service if they arrange for this shuttle 7 days in advance by emailing samcomercherho at yahoo dot com and copying access at bonnaroo dot com.

Include your cell phone number in the email. Lift-equipped transportation is available.

Bonnaroo Package Hotel Shuttle: Lift-equipped shuttle service is available for people who have purchased the Official Bonnaroo Travel Package from the Embassy Suites and Select Inn in Murfreesboro, about 30 miles from Bonnaroo. People with mobility disabilities should contact samcomercherho at yahoo dot com to arrange for accessible transportation.

Vehicle Pass for Route to Accessible Camping: Fans who have a mobility disability, a government-issued accessible
parking tag, and who plan to camp in the Accessible Camping Area, should enter Bonnaroo via Exit 111 or 112 off of I-24. We are issuing a pass that will make it easier for those who are directing traffic to spot these vehicles and to help you be directed to the proper exit. This is NOT a reservation for the Accessible Camping Area. To get this pass, email access@bonnaroo.com by May 22.

**IMPORTANT Travel Directions:** Use either Exit 111 or 112 off of I-24. Watch for signs with the wheelchair symbol.

Have your government-issued accessible parking license plate, hangtag, or placard, and your vehicle pass from Bonnaroo, easily visible well before your exit so that the police will direct you to the best entrance.

Those who are traveling WESTBOUND on I-24, from Chattanooga, should use Exit 112, or if that exit is closed, use Exit 111.

Those who are traveling EASTBOUND on I-24, from Nashville, may use Exit 111, or if that is closed, continue on to Exit 127, do a U-Turn, and come back to Exit 112.

To help reduce delays, the site will open Wednesday at 7:00 p.m.

**Access Lanes at the Tollbooth:** As you approach the tollbooth entrance to Bonnaroo, look for the signs with the wheelchair symbol. Anyone wanting to camp in the Accessible Camping Area should use the Access Lanes at the tollbooths. The Access Lanes are either on the far left or the far right, or on both sides, depending on which entrance you use. Watch for the wheelchair signs.

Make sure that your government-issued accessible parking license plate, hangtag, or placard and your vehicle pass from Bonnaroo are visible. Your companion vehicle must follow directly behind you. The person to whom the tag, placard, or plate was issued must be in the vehicle. In the Access Lanes, we will confirm validity of the accessible parking tag and that the person to whom the tag was issued is in the car. Accessible Camping Stickers are applied to eligible vehicles. If you are not able to get into the proper lane, inform the tollbooth operator that you wish to camp in the Accessible Camping Area. A representative from the Access Program will make his or her way to your vehicle or you will be directed to pull through the tollbooth, park on the side, and wait for assistance.

**Accessible Parking Documentation:**
Accessible parking license plates, placards, and hangtags are issued through each state’s department of motor vehicles. People with mobility disabilities should talk with their doctor to obtain the necessary documentation.

**Temporary Accessible Parking Placard:**
If you have scheduled surgery or have another condition that will limit your mobility during Bonnaroo, talk with your doctor about getting a temporary accessible parking tag.

**THE LAW and the PLACARD:** We have had reports of some patrons borrowing or otherwise falsely using accessible parking placards or tags. This uses valuable space that we are reserving for patrons who actually have disabilities. It is against the law for anyone to use an accessible parking placard that was issued to another person. It is against the law to duplicate or falsify an accessible parking placard. It is against the
law to park in an accessible parking space without a legitimate accessible parking placard.

**ACCESSIBLE CAMPING, RV, AND DAY PARKING**

**Welcome!** If you have a mobility disability, please come stay with us. We are better prepared to serve you than other camping areas.

**NEW** Car Camping Pass Required: Read about it here: [www.bonnaroo.com/on-site-accommodations#camping-info](http://www.bonnaroo.com/on-site-accommodations#camping-info).

**Enforcement Increased:** The Accessible Camping and Day Parking areas are for use by people with mobility disabilities and their guests who have proper documentation and a sticker issued at the Tollbooth. Other vehicles will be towed and tents removed.

**NEW** Campsite Size: Campsites are approximately 20' x 20'. RV sites are about 20’ x 50’.

**Accessible Camping Companion Policy:** In the Accessible Camping area, one companion vehicle is allowed to enter along with the vehicle displaying the accessible parking tag. To make sure that there is enough space for all that truly need it, no more than one companion vehicle is allowed. The companion vehicle and the vehicle with the accessible parking tag must go through the tollbooths together (where they will both receive stickers), enter the camping area together and park next to each other. Others may camp elsewhere and visit their friends in the Accessible Camping area but may not bring their vehicles or tents. Vehicles and tents that do not have proper permission will be removed.

**RVs with Accessible Parking Tag:** RVs with the government-issued accessible parking tag and Bonnaroo Accessible Parking Sticker may park in the Accessible Camping Area. All RVs must purchase an RV pass. The definition of an “RV” includes any vehicle longer than 20’ or towing something. Read here for specifics: [www.bonnaroo.com/tickets - rv-parking-options](http://www.bonnaroo.com/tickets - rv-parking-options). Use the Access Lanes at the Exit 111 or 112 tollbooths.

**RV Companion Policy:** RVs in the Accessible camping area may bring a companion vehicle but, like all RV patrons, must pay the companion vehicle fee. The companion vehicle must arrive immediately following the RV when entering the tollbooths. The companion vehicle must be an automobile, not another RV type vehicle. For questions regarding RVs, trailers, and the like, go to [http://www.bonnaroo.com/tickets#rv-parking-options](http://www.bonnaroo.com/tickets#rv-parking-options). RV companion autos must have the Accessible Parking sticker issued at the tollbooths or they will be towed.

**Accessible Day Parking:** Accessible Day Parking is available to those who have the government-issued accessible parking license plate, placard, or hangtag and the Bonnaroo accessible parking sticker. Take Exit #111 from the Interstate. Look for the wheelchair symbol on the signs and use the Access Lane at the tollbooth to be issued the proper sticker. Follow signs for Accessible Day Parking. It is located one to two tenths of a mile from the main entrance to Centeroo. Companion vehicles are not allowed in the Accessible Day Parking area. If you need a shady retreat spot during the day, stop by the Access Center or see “Keeping your Cool” in Section 7 below.
**VIP Accessible Camping:** The VIP area is also located adjacent to the venue. Within its confines there is an Accessible Camping area situated close to the arch leading to the Main Stage. Fans who have purchased a VIP ticket and who have the government-issued accessible parking tag may set up their tent or park their RV in this area. Show your accessible parking tag to VIP gate staff when entering VIP and they will direct you to the correct area. Stop by the VIP office trailer for information about the Access Program.

**DESCRIPTION OF THE SITE**

**Rugged Terrain:** We want you to know that it is a challenge to get around this site. Bonnaroo is an outdoor music festival held on a 700-acre farm. Although there are no big hills, this is rough and rugged terrain that is both grassy and bumpy.

**Accessible Pathways:** There are some gravel roadways, and some accessible pathways but much of the travel is over grass. When it rains, the ground can become muddy. Bonnaroo makes improvements to its accessibility each year. However, due to the size of the venue, Bonnaroo is not able to provide accessible pathways to every activity.

**Quite a Lot of Distance:** Even though we have brought the Accessible Camping area as close as possible to the main Centeroo entrance, there is still quite a lot of distance between the campground and the various stages. For instance, from the back end of the Accessible Camping area to the Main Stage accessible viewing platform is about 3/5 of a mile. The other performances and activities are closer to the Accessible Camping Area. Within a given day, you might travel back and forth, covering some miles of distance. We give you this information so that you can be properly informed and prepared. We work to make this event as accessible as we can and each year we make improvements to our infrastructure. We hope that you will attend. Please write access at bonnaroo dot com if you have questions.

**GETTING AROUND**

**Safety First:** Please operate your mobility device in a safe and courteous manner. Move no faster than the walking speed of the pedestrians around you. Operate your device according to manufacturer’s instructions. Thank you for this consideration.

**Scooters, Motorized, and Manual Wheelchair Rentals:** Mike and Genie Jarrell and their team at Respiratory at Home will provide the service of renting scooters and motorized and manual wheelchairs to fans with mobility disabilities. Reservations are required. There are a limited numbers of chairs and scooters available. Call 931-723-3780 x 11 or email gjarrell at respathome dot net to make your reservation. Make requests no later than June 2.

**Golf Cart Shuttle Service:** Limited golf cart shuttle service is available for a fee. Shuttles are not allowed within Centeroo. There are three shuttle stops – one at the Access Center, one near the What Stage, and one near the Which Stage. You will still need to come prepared to get yourself around within Centeroo and the camping area.

**Power Wheelchairs, Scooters, and Other Devices**
What’s Allowed: Only those who have mobility disabilities may use mobility devices. Power wheelchairs and three or four-wheeled scooters are allowed for use by people with mobility disabilities.

What’s Not Allowed: Bonnaroo is a crowded event. For safety reasons, powered mobility devices that move faster than a walking speed, or are heavier and larger than a wheelchair or scooter, including two-wheeled scooters, golf carts, or all-terrain vehicles, are NOT allowed anywhere on site – not in the camping areas or in the venue.

Other Devices: Other types of mobility devices will be evaluated on a case-by-case basis. To ask permission to bring a powered mobility device other than a wheelchair or scooter, contact access at bonnaroo dot com no later than May 22.

Bonnaroo personnel may ask individuals using an other type of power-driven mobility device for a credible assurance such as a valid Federal or State-issued proof of disability, that the device is required because of a disability. Security will impound inappropriate mobility devices until the end of the event.

Recharging Chairs and Scooters: Some limited recharging for power wheelchairs and scooters is provided at the Access Center. Because of the nature of temporary events, Bonnaroo does not guarantee availability of electricity. Power wheelchair users are welcome to bring their chairs to the Access Center for recharging but should bring their own means of recharging as backup as well as a bicycle lock or some way to lock your chair while it is being charged.

Generators up to 4 kW and 70db are allowed. A simpler solution may be AC/DC power converters. They range in wattage from 150W up to 5000W. The ones under 400W may be plugged directly into a cigarette lighter socket and provide 1-2 conventional 115V outlets. They can be found in most camping equipment stores or in general catalogs. Power chair and scooter users should consult their owner’s manual to determine charging times and any other unique requirements for their particular model. These are suggestions only and each individual should confirm that the recharging method selected works for their device. Each individual is responsible for recharging his or her own device.

VIEWING AREAS

Viewing Areas for Fans with Mobility Disabilities: There’s nothing like being in the crowd, watching your favorite band. Everybody is shoulder to shoulder, swaying to the music, hands in air – Awesome, right? Right! Unless you use a wheelchair. That’s why Bonnaroo provides raised viewing platforms and other reserved areas for fans with mobility disabilities. To find their locations ask at the Access Center, look for the wheelchair symbols on event maps, and watch for the signs with the wheelchair symbol.

Who May Use these Areas? Fans who use wheelchairs, scooters or other mobility devices. Fans who have a disability of such significance that it substantially limits their ability to stand.

IMPORTANT: Anyone needing to use these areas must stop by the Access Center to request a pass. Those who have slight injuries need not apply. Viewing areas are available on a first-come, first-served basis, with priority given to those who use wheelchairs.
**Companion Policy:** Each person with a disability may bring one companion into the reserved viewing areas. Families, consisting of no more than two adults and any children less than 18 years of age, when one member of the family has a disability, may stay together in the reserved areas.

**What’s NOT Cool?** Faking it! We must reserve these viewing areas for fans who genuinely have mobility disabilities. Overcrowding the Access areas defeats the purpose. Have a heart; do NOT abuse the system!

**Folding Chairs:** While there is usually enough space, there may be times when access is difficult, especially during very popular shows. Some chairs are provided but a seat is not guaranteed. You may bring your own folding concert chair. Low-backed, folding, concert chairs that sit less than one foot off the ground are allowed in the venue. Fans who are not able to sit so low to the ground may write to access at bonaroo dot com to request permission to bring a higher chair, or stop by the Access Center once on site.

**What Stage:** At the What Stage, there are two raised platforms reserved for fans with mobility disabilities. One platform is directly in front of the guest bleachers, along the right side of the field as you face the stage. The other platform is in the middle of the field.

**Which Stage:** At the Which Stage, there is a raised platform, reserved for fans with mobility disabilities, set back in the field. There is also a reserved section for fans with mobility disabilities directly in front of the Which Stage. Enter this area from the right side as you face the stage.

**Music Performance Tents:** Inside the This, That, and The Other performance tents, by the sound-mixing platform, towards the back of the tent, there is a raised platform reserved for fans with mobility disabilities. Look for the sign with the wheelchair symbol at the entrance to the chute made of bike rack that extends back from the rear of the tent. Enter here for access to the platform.

Comedy and Movie Tents: Inside the Movie tent scattered throughout the audience, spaces for wheelchair users and an adjacent companion seat are reserved. In the Comedy Tent there is a reserved section for people who use wheelchairs and one companion.

**OTHER ACCESSIBLE FEATURES**

**NEW** flush toilet facilities. Stop by the Access Center to learn where these are located.

**Accessible Portable Toilets and Showers:** Accessible portable toilets are available in the Accessible Camping area and wherever other portable toilets are located. A select few toilets are locked to ensure access to people with mobility disabilities only and so that these toilets can remain clean. Codes are at the Access Center. Showers are available for a fee. Accessible portable showers are located in the Accessible Camping Area and in the VIP area.

**Protected Water Station Access:** During the hottest hours of the day, volunteers will be posted at two water stations in Centeroo to make it easier for fans with mobility disabilities to have access to water spigots.

**Centeroo Access Entrance:** Look for signs with the wheelchair symbol. People with
mobility disabilities may use this entrance but will need a pass from the Access Center.

**Services That Are Not Provided:**
Wheelchair push service and personal care attendants are not provided.

**Accessible ATMs:** Check the Access Map for locations of accessible ATMs.

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**SECTION 4: Services for Deaf or Hard of Hearing Fans**

**American Sign Language – Reservations Needed:** Bonnaroo has an American Sign Language team available. Because it takes quite a lot of time for the interpreters to study and practice the music, please make your request for interpreting services as soon as possible. Today is best. May 15 is OK. And, please, no later than May 22. The sooner you make your request, the better we can serve you. If you know the schedule, be specific about the dates and times for performances that you would like interpreted. Otherwise, just knowing the artist will help tremendously. We can work out the schedule later. Make requests to access at bonnaroo dot com. Include your cell phone number in your request. During the event, stop by the Access Center to see the entire interpreter schedule and to learn where to meet with your interpreters. Interpreter locations may change year to year. The Lead Interpreter will want to exchange contact information with you.

**Assistive Listening Devices – Reservations Needed:** Fans who are hard of hearing may wish to check out an assistive listening device (ALD). An ALD is a small receiver with ear buds or headphones that picks up the sound from the sound system and allows the individual to adjust the volume to his or her liking. Bonnaroo uses FM assistive listening systems. ALDs may be checked out at the Access Center. The Access Center is open from 10 AM to 10 PM. Make reservations by writing to access at bonnaroo dot com by May 22. Note whether or not you use a hearing aid with a telecoil and include your cell phone number. There is no fee to use the ALD but photo ID and a deposit is required to ensure return of the device. Check with us to find out the amount and form of the deposit.

**Open Captioning Available in the Cinema Tent:** Many movies have open captioning capabilities. Please place your request with a Cinema Tent staff person at least 10 minutes before the start of the movie. Security personnel can help direct you to a staff person.

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**SECTION 5: Services For Fans Who Are Blind Or Have Low Vision**

**Large Print:** Large print programming information is available at the Access Center.

**Braille:** Anyone wishing to have his or her own copy of a Braille translation of programming information should contact access at bonnaroo dot com by May 22. One
copy will remain at the Access Center and is available to read at any time.

**Guided Tour:** To schedule a one-time guided tour of Centeroo, contact [access at bonnaroo dot com](mailto:access@bonnaroo.com) no later than May 22.

**Camp Closer:** Fans who are blind or have low vision may opt to camp in the Accessible Camping area. Your government-issued accessible parking tag will make it possible to camp in this area. Use the Access Lane at the tollbooths. See “Getting to the Event” in this Access Guide, for more details. And no, you don’t need to have a driver’s license to get an accessible parking tag.

## SECTION 6: Service Animals: Policy and Procedures

### Why Bonnaroo Has a Service Animal Procedure and Policy:
Some people have masqueraded their pets as service animals. Some of these pets have bitten people. These pet-owners are taking advantage of people with disabilities and threatening the health and safety of all people and of service animals. Bonnaroo is doing its best to prevent this from happening.

### Service Animal Policy – Service Dogs YES, Pets NO:
Persons with disabilities and their service dogs or miniature horses that are individually trained to do work or perform tasks for those persons with disabilities have always been welcome at Bonnaroo. Other types of animals and pets are not allowed.

### Ejection Policy:
Those who masquerade their pet as a service animal will be ejected from the site without refund.

Bonnaroo reserves the right to refuse admittance to or eject any individual whose conduct poses a direct threat to the health or safety of others.

### Service Animal Procedure:
At the Bonnaroo tollbooths, for everyone’s safety, all vehicles and attendees are searched for contraband. All animals and their handlers must check in at the Animal Check-In. After screening, service animal handlers will receive important information. Service animal handlers need not fear this process. It will be conducted with respect and understanding and once your animal has received the tag indicating it has been screened, staff are not likely to question you again unless the animal causes a problem. Those bringing pets will be turned away.

### Driving and Tollbooth Instructions:
- When approaching Bonnaroo, be sure to use either Exit 111 or 112 off of I-24. Watch for signs with the wheelchair symbol. See “Travel Directions” in Section 3 of this Access Info Guide for complete instructions.
- Enter the tollbooths using the “Access Lane” for people with disabilities. Again, watch for the wheelchair symbol.
- Those who bring animals should identify themselves when security first approaches the vehicle.
- All animals and their handlers will be directed to the check-in. This includes service animals in training (see more information below).
- Service animals will be welcomed and given a special tag to indicate that they have been screened. The handler will be given important information regarding service animals at Bonnaroo.
• Those who bring their pets will be ejected from the event without refund.

Service Animal Handlers Take Note: A service animal must be trained and if it does not adhere to the following conditions Bonnaroo staff will have the handler remove the animal from the site. The handler may return without the animal. The animal must:

• Be housebroken
• Be under the control of its handler at all times

Caring For Your Service Animal:

• Do not leave your animal at your campsite. All service animals must remain by the handler’s side at all times and must be harnessed, leashed, or tethered, unless these devices interfere with the service animal’s work or the individual’s disability prevents using these devices. In that case, the individual must maintain control of the animal through voice, signal, or other effective controls. Service animals must be housebroken and should use the service animal relief areas provided.
• It’s hot. Be prepared to carry and provide plenty of water for your service animal.
• Bring enough food for your animal, as dog food is not sold at Bonnaroo.

Service Animal Relief Areas: There is a service animal relief area within the Accessible Camping area and another within the VIP Accessible Camping area.

Camping Close: Because of heat and distance, and to keep service animals in top performance, it may be easier on service animals if they and their owners camp in the Accessible Camping area. Those with service animals that want to camp in the Accessible Camping area but do not have a government-issued accessible parking pass, should contact access at bonnaroo dot com by June 4.

Service Animals In Training: Tennessee law states that service animals in training may attend public events but ONLY if the dog and the trainer come from an accredited school. To be sure that the animal and trainer are coming from an accredited school, Bonnaroo will need a minimum of one week advance notice (by June 4) so that there is time to confirm with the school. Most reputable service animal training schools also provide a certificate of insurance. Write to access at Bonnaroo dot com with your request.

Service animals in training must be advanced enough in their training to handle an event as intense as Bonnaroo. We have been advised that young puppies do not yet have the maturity to attend an event like this.

The service dog in training must wear a harness, leash or other appropriate apparel or device that identifies the dog with the accredited school for which the dog is being raised and be held on a leash and under control of its trainer.

The Following Are Not Service Animals: By law, if an animal’s purpose or task is to provide protection, emotional support, well-being, comfort, or companionship, it is not considered a service animal and may not come to Bonnaroo.

More About Pets: Bonnaroo is not a place to bring your pet. It is hot, crowded, loud, and if your animal is lost in the crowd of 80,000 people, we don’t know if you will find it again. It is very stressful for animals and a usually well-behaved pet may feel the
need to protect its owner by attacking another person or animal. Only trained service animals should come to Bonnaroo.

**Your Animal, Your Responsibility:** Anyone bringing an animal to Bonnaroo will be responsible for and liable for any damage or injury caused by the animal.

It is against the law to allow your animal to harm a service animal. Doing so can result in jail time, fines, paying the many thousands of dollars it takes to retrain or replace a service animal, paying for time lost at work by the service animal’s owner and more.

**Traveling with Your Pet?** Be a responsible and loving dog-parent by leaving it at an animal kennel BEFORE arriving at the Bonnaroo tollbooths.

**How May We Assist You?** Anyone who has questions or needs regarding their service animal may write to access at Bonnaroo dot com or stop by the Access Center during the festival. Remember, we welcome service animals!

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### SECTION 7: Medical Considerations

**Syringes:** A person bringing a syringe will need to show medication in prescription packaging with name on the label, and photo ID.

**Medication:** Bring enough prescription medication for your personal use only; excess amounts are not allowed. Medication must be in prescription packaging with prescription label. Bring photo I.D. Medication may be stored in the refrigerator in the Medical Tent in Centeroo. The tent opens at about 11 AM on Thursday and closes at 10 PM Sunday evening. Be sure to pick up your medication before the tent closes. Ice is available for purchase for those who wish to keep their medication at their campsite in a cooler. TIP: Ask your pharmacist for smaller travel-size prescription bottles.

**Medical Waste Disposal:** Please dispose of your medical waste and sharps in the proper disposal at the Pod in Accessible Camping. Please do not dispose of these things in the trash barrels. We appreciate your consideration for our volunteers and staff who handle the trash bags.

**Medical Stations:** Medical staff are stationed at 12 pods in the campground areas, 24 hours per day. One medical station in Centeroo is open 24 hours per day. Their locations are indicated on the map. There is a Pod in the Accessible Camping area. Ambulances are standing by and there is a medical center in Manchester. There are pharmacies in Manchester as well.

**Recharging Medical Devices:** At the Access Center, there are a limited number of outlets available to recharge medical devices or batteries for medical devices. Because of the nature of temporary events, Bonnaroo does not guarantee availability of electricity and fans leave their devices or batteries at their own risk. Bring a lock for your device. For more information, see “Recharging Chairs and Scooters” in this guide.
CPAP and Overnight Medical Device Systems: Those who use CPAP machines or other types of powered medical equipment overnight, should contact access at bonnaroo dot com by May 22.

Pacemakers or Oxygen Tanks: If you use a pacemaker or oxygen tank, write to access at bonnaroo dot com before arrival.

SECTION 8: Other Access Program Tips

Keeping Your Cool: Yes, it is HOT in Tennessee in June. To help cool down, pass through one of the misting tents or spend some time cooling your heels in the air-conditioned Comedy Tent or Movie Tent. You are also welcome to rest in the shaded Access Center tent. You are allowed to bring a small soft-sided cooler into the venue, which you may want to keep stocked with ice and water. Other things you can bring that will help you keep your cool: “cooling bandana” or “cooling vest” (google that), small umbrella, personal water spritzer, and hat with a wide brim. If you are feeling woozy, confused, or poorly at all, get to shade and hydration immediately. Go to a Medical Tent or ask Bonnaroo personnel to call for medical if you need medical attention.

Ice: Ice is sold at the general stores and from ice trucks.

Vendors: If assistance is needed while conducting business with a vendor, request the assistance from the vendor, a member of the Access Team, or any Bonnaroo staff person.

Special Dietary Needs: Those who have special dietary needs may bring small amounts of food, for personal use only, into the venue. Factory sealed, non-glass, water bottles, or empty containers to fill at the water stations, are also allowed.

Special Permissions: Those who need permission to bring special items through the Centeroo gates, into the venue, should contact access at bonnaroo dot com by May 22. Examples include higher chairs because of arthritis, small umbrellas because of high sensitivity to sun, food for personal use because of allergies, etc.

Requests for Accommodations: If you need an accommodation that Bonnaroo's Access Program does not already provide please make your request right away and no later than May 22. For an event this size, last minute requests are very difficult to process. Contact access at bonnaroo dot com as soon as possible. Some services may be available without advance notice. Please stop by the Access Center to ask for assistance. We want your visit to Bonnaroo to go as smoothly as possible.

Thank you for coming to play at Bonnaroo!